

# How to return your Remote Care Kit.



1

## Locate Your Remote Care Kit

You were shipped a remote care kit by your medical provider. Now that your care program is over, we need to retrieve your kit for the next patient! If you have located your kit (box and devices), follow the next step!

2

## Repackage Your Kit

Please repackage your kit by placing all devices received into the box that was included in the original shipment. If you do not have the original box, or if any of your equipment is missing or damaged, don't worry! Please simply call us at **800-279-7179** for assistance.

3

## Contact Us to Arrange Pickup

Once you've packaged your kit in its original box, please contact us to arrange a pick up. Our support team is available to assist you 7 days a week at **800-279-7179** or by email at **patientsupport@medioh.com**.

We've made returns completely hassle-free, with **no fee** to you. Contact us today to arrange your care kit pickup.

T. 800-279-7179 | E. [patientsupport@medioh.com](mailto:patientsupport@medioh.com)

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